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3rd July 2008

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For the attention of: Tony Bray

Dear Sir

We take this opportunity to thank all of you for the efforts you and your team have put into completing the Sample Suite.

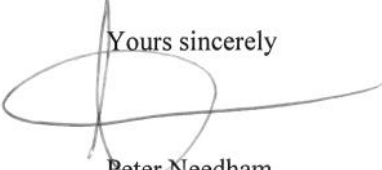
The Suite was also tested for the sound levels on the 1st July 2008 and I am happy to report that 98% of the installation passed with a minor defect to a door (this is quite easily rectified).

On the 2nd July 2008, the Client (and his representatives), Architect and Project Manager inspected the works and are happy to sign off the Suite with the snagging sheets attached.

We are pleased that we have achieved our goal and this has been reflected in the praise given by the whole Design Team. Please can we continue in this way of helping and assisting so as we all complete the contract in this successful manner.

Many thanks.

Yours sincerely


Peter Needham
Project Manager
Encs.